

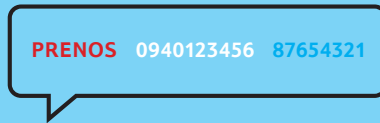
Number transfer instructions

1. Send an SMS from your current SIM card (e.g. Orange/Telekom/4ka).



Type an SMS starting with **“PRENOS”**, followed by a space, **phone number** of your Tesco mobile SIM card, another space and **PUK code** from your Tesco mobile SIM card.

2.



Send the **SMS** to **0940 670 000**.
The cost of the SMS is according to your current carrier's pricelist.

3.



The transfer may take 4 business days. We will send an SMS with the transfer date to your current SIM card (e.g. Orange/Telekom/4ka). On the transfer day, remove the old SIM card from your phone and insert your Tesco mobile SIM card. Your number is now transferred.

4.



Number transfer to Tesco mobile via SMS

You can also use Tesco mobile with your favourite number; just transfer it to us by sending a single SMS. Transferring your number is completely free of charge!

To transfer your number via SMS you need:

An activated Tesco mobile SIM card

The SIM card can be found in any Tesco store where you can activate it immediately, or purchased online.



Tesco mobile PUK code

You can find it at the back of the plastic SIM card holder, or call Customer Line 969.



Your current SIM card

With an Orange, Telekom or 4ka phone number, which you want to transfer.



Before transferring the number

make sure with your current carrier that:

1. you have a SIM card with the **same name and the same personal data** you provided when activating the Tesco mobile SIM card;
2. your **contract has expired** if you use post-paid.

Please request transfer from **O₂** to Tesco mobile at a Tesco store. Transfer using an SMS is not possible in this case.



Do it simple